

Brazil PIX MED Guide — iGaming Edition — Meet <0.6% dispute expectations with practical controls

MerchantGuard™

PIX MED 2.0

Operate under MED with room to grow

Updated 2025-09-09 • Approx. 10–20 min read

A practical playbook for staying below operational thresholds while protecting conversion and cash flow.

Who this is for

- iGaming operators in Brazil
- Payment leads navigating MED 2.0
- Teams building dispute-resistant flows

What you'll get

- Build a MED-aware monitoring board
- Use dual-PSP routing to spread risk
- Meet Portuguese support requirements

Contents

1. MED dispute math & reserves
2. Routing & auth-rate optimization
3. Refund SLAs and RDR-like deflection
4. Portuguese support & compliance
5. Dashboards and weekly QA rituals
6. Incident response runbook

Quick start (10 minutes)

1. Set MED dashboard with weekly targets

2. Draft refund SLAs & escalation paths
3. Implement dual-PSP split and measure lift

GuardScore™ tie-ins

- GuardScore™ MED module & Alerts for BACEN changes

Educational readiness tools. Thresholds and fees vary by acquirer. Not legal or financial advice.

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